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## \*BIBDATASHEET\*

Bib Data Sheet

CONFIRMATION NO. 5527

SERIAL NUMBER 09/774,944	FILING OR 371(c) DATE 01/30/2001 RULE	CLASS 709	GROUP ART UNIT 2145	ATTORNEY DOCKET NO. 47524/P152US/IVLP
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** CONTINUING DATA *****		none, plw		
** FOREIGN APPLICATIONS *****		none, plw		
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 03/13/2001				
Foreign Priority claimed	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY CA	SHEETS DRAWING 23	TOTAL CLAIMS 60
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after allowance <i>Patricia Wieder</i> Examiner's Signature Initials	INDEPENDENT CLAIMS 13		
<b>ADDRESS</b> 29053				
<b>TITLE</b> DIGITAL MULTIMEDIA CONTACT CENTER WITH TIER ESCALATION AND DEESCALATION IN RESPONSE TO CHANGED CRITERIA				
FILING FEE RECEIVED 2660	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		